

APPENDIX 1

RISK MANAGEMENT IMPLICATIONS

Threat	Possible Consequences	Impact	Likelihood	Actions
<p>The 'offer' does not meet the aspirations of tenants (and leaseholders)</p>	<p>A housing transfer does not deliver improvements to homes and services.</p> <p>That CLG will not give approval to a housing transfer proposal.</p> <p>Lack of support by tenants for a housing transfer in a ballot.</p>	<p>Critical</p> <p>Score = 3</p>	<p>Low</p> <p>Score = 2</p>	<ul style="list-style-type: none"> • review ITA survey from the first phase of Housing Futures to help understand the priorities and aspirations of tenants and leaseholders • consider 'door knocking' consultation early on in the process to find out more about what tenants want • ensure tenants and leaseholders are fully involved in developing the offer document • the offer should include something for all eg sheltered housing as well as general needs tenants and leaseholders • informal consultation stage to assess level of support for proposal before proceeding to a ballot • identify areas where there is most concern from feedback/comments and try to address these more fully • invest more front line officer time in working with tenants to answer questions and provide more information on both housing transfer and retention options • review consultation methods to ensure that all tenants are being reached and are engaged in the process

Total score = 6